

## PART I TRUE, FALSE, OR UNDECIDED

TARGETING IN ON YOUR KNOWLEDGE  
OF HUMAN BEHAVIOR,  
PSYCHOLOGY OF CONFLICT,  
AND CONFLICT RESOLUTION

*Directions:* Circle only one answer for each statement.  
Make your choices quickly; your first impression is usually  
the best sign of what you feel and think.

- T F U 1. A behavior can be defined as "aggressive" if it results in harm to someone or something.
- T F U 2. Insulting someone is a form of aggressive behavior.
- T F U 3. Aggressiveness is always dysfunctional.
- T F U 4. Active, energetic, and self-assertive people are considered aggressive.
- T F U 5. You can hurt someone with words as much as with your fists.
- T F U 6. All human beings have the same basic needs.
- T F U 7. Most adults try to find out the causes before they decide what to do about dysfunctional behavior.
- T F U 8. Any problem can be solved in more than one way.
- T F U 9. When you know how someone has behaved in one instance, it is easy to tell how that person will behave in another similar instance.
- T F U 10. The way you behave now has little effect on your future life.
- T F U 11. Some people react to frustrating situations by withdrawing.
- T F U 12. Most feelings of frustration will disappear after a time, if you don't pay any attention to them.
- T F U 13. The greater an individual's frustration, the more likely it is that the person will be aggressive.
- T F U 14. People from certain races are naturally (instinctively) more aggressive than people from other races.
- T F U 15. The way an angry person will act depends almost entirely on where the person is at the time.
- T F U 16. Sometimes all the possible solutions to a problem will lead to hurting someone.
- T F U 17. Conflict is not natural to the human being.
- T F U 18. All conflict leads to violence.
- T F U 19. Conflict is a part of everyday living.
- T F U 20. Conflict can be defined as a struggle for opposing wants and/or needs.