**Listening** Test A good skill for any group to learn is the art of listening. Take a moment to record your answers to the questions below and then tally up your score. Share your score with your group or share your impressions of your listening skills.

1. I frequently change the subject when it's my turn to talk. R Е Sometimes Frequently Always Rarely Never 2. I will interrupt someone if I have something I want to say. Е В C Frequently Always Sometimes Rarely Never 3. After someone has spoken to me, I briefly summarize what they said, demonstrating I heard them. В Е А С Frequently Sometimes Rarely Never Alwavs 4. I am likely to fidget with something while someone is talking. А R С D Е Frequently Sometimes Alwavs Rarely Never 5. I avoid eye contact when someone is talking to me. Е В С D A Always Frequently Sometimes Rarely Never 6. I purposefully ask questions that encourage someone to continue telling me about their topic R D Е А С Always Frequently Sometimes Rarely Never. 7. When someone tells me about a problem, I tend to give advice and try and solve their problem, even though they do not specifically ask for my input. А В Е Frequently Sometimes Always Rarely Never 8. In most conversations, I usually talk about myself. Е А В D Frequently Always Sometimes Rarely Never 9. I strive to demonstrate my empathy when someone is talking to me about their concerns. А В C D Ε Always Frequently Sometimes Rarely Never 10. When someone is talking to me, I think about what I am going to say next. В D Е Α С Frequently Always Sometimes Rarely Never 11. I roll my eyes, laugh or make jokes when someone says something incorrect, embarrassing or revealing. С D F А R Alwavs Frequently Sometimes Rarelv Never 12. I assure people that they are free to tell me anything. В С D Е Sometimes Always Frequently Rarely Never 13. When someone tells me of a problem, I'm likely to say, "I know what you're going through." A В Ε C Always Frequently Sometimes Rarely Never 14. I frequently say "yes," "uh-huh," "yeah" or something similar when someone's talking to me D Е А R C Always Frequently Sometimes Rarely Never. 15. I try not to let my tasks or concerns keep me from being available to listen to someone. А R C D Ε Frequently Always Sometimes Rarely Never 16. When someone hesitates while they are talking, I try to finish their sentences for them. В С D Е Α Frequently Rarelv Always Sometimes Never 17. I might scold someone if what they tell me makes me feel uncomfortable. С D В Е Always Frequently Sometimes Rarely Never

18. I tell people that I am there if they need to be listened to.				
А	В	С	D	E
Always	Fre	quently Som	netimes R	Rarely Never

SCORING: On questions 3, 6, 9, 12, 15 and 18 give yourself 5 points for each "A," 4 points for each "B," 3 points for each "C," 2 points for each "D" and 1 point for each "E." For the other questions, give yourself 1 point for each "A," 2 points for each "B," 3 points for each "C," 4 points for each "D" and 5 points for each "E." Higher scores indicate better listening skills.