







What are your ministry's most common exit points, and how can you "block" them? We all know it's light-years easier to get visitors in the door than it is to retain them. But what factors make a student's "exit" more likely? For us, the answer is painfully simple. If we're able to quickly involve our guests in small-group fellowship, they're 60 percent more likely to keep coming. If not, they soon vanish. Sigh again. Obviously, I need to communicate to my leaders the importance of making timely follow-up calls. Better yet, maybe I'll go back to calling visitors myself.